

Podcast Episode 118 - Reimagining the Future of Vision plus Lessons in Learning, and Customer and Patient Experience with Dr. Steven Tersigni

Dr. Steven Tersigni is one of the world's first certified Light Adjustable Lens surgeons. Steven has operated on some of St. Louis' most famous influencers. He has been published in national journals and has authored and edited content for numerous medical educational publications and websites. He has been an investigator on nine U.S. FDA trials involving advanced technology lens implants, corneal treatments and investigational therapeutic medications, among other studies.

This conversation spans everything from the science that's bringing advancements to corrective eye surgery to powerful lessons in business, learning, and how the patient (and customer) experience can be advanced through the power of empathy. A strong set of lessons for anyone regardless of their background.

Check out Dr. Tersigni's practice at Brinton Vision here: <https://brintonvision.com/>

Listen to the episode here:

<https://discopossepodcast.com/episode-118-reimagining-the-future-of-vision-plus-lessons-in-learning-and-customer-and-patient-experience-with-dr-steven-tersigni/>

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Podcast Episode 116 - How Networking can Cut Costs for Healthcare and Insurance and Why the Industry is Broken, with Steve Watson of Trendbreakers

Steve Watson is a CFO and CHRO, and but not an insurance salesman. He is, however, the founder of Trendbreakers, a connector, and an educator who has used his network to help folks improve their health and insurance benefits while lowering annual premiums.

Steve shares how his role as a CFO and CHRO have shaped his career, how mission work influenced his life, and we explore into very interesting areas of discussion around nurturing your business and employee relationships, the crossover between finance and Human Resources, plus why the health care industry is broken, and how to fix it.

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